

Q1	What is the Offer size?
<i>Ans:</i>	Offer size in terms of shares to be bought back, will be 13,63,636 shares and in terms amount will be around Rs.750 Crores.

Q2	What is the Buy-Back price?
<i>Ans:</i>	As per the offer document the buyback price is INR 5500/- per share.

Q3	What is Record date?
<i>Ans:</i>	Record Date for HEG Limited buy back offer is 9th, Feb, 2019 , for determining the buyback entitlement and the eligibility to participate in this offer.

Q4	If the record date is 09th, Feb, 2019 can I buy shares of this company on 08th Feb , 2019 to be eligible for this buy back?
<i>Ans:</i>	Any purchase or buy order will be completed on T+2 days (excluding any Saturday, Sunday and public holidays), where T is the day on which you place the order. If you buy on 08 th March, 2019, you will not be able to participate in the buy back, as you will not be shareholder of the Company.

Q5	I am told by my friend that there is a HEG Ltd buy back. Where can I get details? Where will a copy of the PA (Public announcement) be available?
<i>Ans:</i>	1) Public announcement shall be available on the website of SEBI at www.sebi.gov.in .

Q6	When is the offer opening?
<i>Ans:</i>	The buyback offer will open on 8 th March, 2019 and will close on 22 nd March, 2019.
Q7	Record date is announced, I have not received the application form. When will I receive the form?
<i>Ans:</i>	Dispatch of offer document along with the form of acceptance is underway. It will reach on or before the open opening date. If in case, you do not receive the form then you can download the same from our website, www.linkintime.co.in , closer to the issue opening date.
Q8	My address is changed now and I want my offer document to be posted to my new address and not the old address?
<i>Ans:</i>	If your holding is in Demat, we request you to update your new address details with your DP (Depository Participant) before the record date, so as to receive the offer document at your new address. If your holding is in physical then, we request you to contact / write to RTA of the company, MCS Ltd., and have this changed, on or before the Record date i.e 09 th Feb, 2019.
Q9	My address is changed now and I want my offer document to be posted to my new address and not the old address?
	<i>If this call or query is after record date.</i>
<i>Ans:</i>	Sir / Madam, this should have been done ideally before record date. However, you can write to us and request for a Hard copy, with the new address. Please be informed that this new address will not be updated in the records of the Company and if you need this to be updated then you have to contact the RTA of the Company, MCS Limited.
Q10	Who is appointed as the Company's broker?
<i>Ans:</i>	JM Financial Services Limited is appointed as the Company's broker for the HEG buy back.
Q11	What is the mode of buy back implementation?
<i>Ans:</i>	This buy back offer will be implemented by way of "Tender Offer" Process, through the stock exchange mechanism.

Q12	I read this buy back is via “Tender offer”. What is that? What do you mean by “Tender offer”?
<i>Ans:</i>	In a “Tender offer” process, a shareholder will have to approach a selling member (stock broker) registered with the exchange. For HEG buy back, the shareholder can approach to the selling member registered with BSE(Designated stock exchange) for tendering the shares that the shareholder is entitled to, through the selling member (broker), using the Acquisition Window of the Designated Stock Exchange. This is similar to secondary market dealings, where the shares are sold through the broker and payment also made through the broker/clearing corporation.

Q13	If I am holding shares in Physical, what am I, supposed to do? Do I need to bid?
<i>Ans:</i>	Yes. Both Physical and Demat holders have to participate in this issue, by bidding their share through their respective brokers. The only requirement for the physical holder is that, after bidding, s/he needs to submit their share transfer form along with the original certificate to the registrar to the offer (Link Intime), for validating the certificate and the signature on SH-4 form.

Q14	Why is Company coming out with this buy back or what will be impact for the Shareholder?
<i>Ans:</i>	Sir / Madam, we are registrars to the offer.. You can check this with the company (HEG Limited) directly, as we are not qualified to comment on this.

Q15	I am an NRI, am I required submit any approval from RBI for participating in this Buy back offer?
<i>Ans:</i>	Non-Resident Shareholders (excluding OCBs) permitted under general permission under the consolidated Foreign Direct Investment policy issued by the Government of India read with applicable regulations issued under FEMA, are not required to obtain approvals from RBI

Q16	Is it compulsory to participate in this buy back?
<i>Ans:</i>	Participation in buyback is voluntary. This means, shareholder may choose to participate either in part or in full and/or choose not to participate in the buyback.

Q17	Do you think, I should participate in this offer? Is this offer good?
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<i>Ans:</i>	Sir/ Madam, we are not in a position to guide you in this matter and request you to contact your advisor/s for the same.
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Q18	If my minor son has a demat account and if want to participate in the offer, can I use my (as a parent) trading account to bid for his shares??
<i>Ans:</i>	As a minor cannot open a trading account, you can bid your minor son's shares from your trading account, quoting your PAN number, once on behalf of yourself and again on behalf of your minor son. At the same time, you also need to write to the Registrar to the Offer quoting this reason and requesting the registrar to accept your bidding on behalf of your minor son.

Q19	If my shares are in demat/ physical, am I supposed to submit my form of acceptance along with the TRS slip generated by my broker to Registrar??
<i>Ans:</i>	You need not submit your form of acceptance along with the TRS slip to the registrar, if you are a demat holder. If your holdings are in physical mode then you need to necessarily submit the FOA along with the share certificate / transfer form and the TRS slip to the registrar to the issue for validating your bid through your broker.